

## Appendix A.1

### Quality Policy Statement

It is the policy of J. R. Pridham Services Ltd, in accordance with its certification to BS EN ISO9001:2015, to ensure, so far as is reasonably practicable, that it will provide products and services that fulfil the expectations of the customer and, as far as is possible, the end user and all other interested parties. The establishment, implementation, maintenance, and improvement of the quality management system will demonstrate this and will include requirements to:

- monitor the system and carry out updating and improvements, as required, to ensure that the system remains appropriate to the purpose of the organisation:
- confirm the company commitment to comply with requirements:
- continually improve the effectiveness of the system:
- enable objectives to be reviewed and updated:
- communicate the policy and requirements to all levels:
- regularly review the system for suitability.

The Company is committed to and strives to achieve continual improvement performance with regards to quality management, as laid down within its quality management system and actively encourages all employees to assist with this objective. The Company commits to provide adequate resources, both physical and financial to achieve the provisions laid down in this policy.

The quality management of the Company and this Policy will be reviewed at least annually by the Managing Director on the advice of the Company's Compliance Associate, and at any other time when there are significant changes in the Company, or its activities.

The organisation and responsibilities of the Managing Director and staff of the Company, for quality and the arrangements and standards to which the Company operates, are detailed in IMS001 the JRP Integrated Management System Manual.

As well as its certification to BS EN ISO9001:2015 it is also certified to BS EN ISO14001:2015, ISO45001:2018, Achilles UVDB/Verify & CHAS

A handwritten signature in blue ink, appearing to read 'J. R. Pridham', is written over a horizontal line.

Signed: .....Date: January 2022

Mr Jim Pridham - Managing Director

Review Date: January 2023